

Data Subject Access Request (DSAR) Managed Service

Expert Support. Complete Peace of Mind.



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Your DSARs *Managed By Us*



A Data Subject Access Request (DSAR) allows individuals to see what personal data an organisation hold about them. It's their right, your responsibility, and with **iSTORM**, handling these requests is simple, fast, and fully compliant.

Managing DSARs can be complex, sensitive, and time critical. Our outsourced DSAR service supports you in identifying, managing, and responding to any DSARs you receive quickly and efficiently.

Whether you receive requests regularly or just occasionally, we offer flexible solutions tailored to your needs.



What is a *DSAR?*

A DSAR is a formal request made by a data subject to an organisation, requesting access to the personal data that the organisation holds about them. This right is protected under data protection laws, including the General Data Protection Regulation (GDPR) in the EU and the UK Data Protection Act 2018.



Key Facts:

-  Anyone can make a DSAR, including employees, customers, clients and job applicants.
-  Requests can be made in any form, including verbally or in writing.
-  The requester does not need to mention “DSAR” or reference data protection law.



Common *Challenges*

Responding to DSARs can be a complex process and ignoring or mishandling a DSAR can have serious consequences. Mistakes can lead to complaints, investigations, and fines from the ICO, as well as reputational damage.

Common challenges when handling DSARs include:

-  Large volumes of data across multiple systems
-  Unstructured data such as emails, chat logs, and notes
-  Repetitive requests
-  Protecting the privacy rights of third parties
-  Identifying legally privileged or exempt documents



Why Outsource *Your DSARs?*

Handling DSARs in-house can be challenging. These requests are legally mandated, time-sensitive, and often involve sensitive or complex personal data. Outsourcing your DSARs to **iSTORM** ensures that your organisation responds efficiently, accurately, and in full compliance with data protection regulations. Our specialist team brings expertise in identifying, retrieving, and securely delivering personal data while properly managing exemptions and redactions. This not only reduces the risk of errors and regulatory penalties but also saves your internal teams significant time and effort.

By Partnering With iSTORM, You Gain:



Compliance Assurance:

DSARs are handled according to GDPR and other data protection laws.



Efficiency:

Fast, structured processes reduce turnaround times for even the most complex requests.



Expert Data Handling:

Personal and confidential information is managed securely.



Scalability:

Easily handle fluctuations in request volume without increasing internal resources.



Audit-Ready Records:

All requests are documented for accountability and regulatory reporting.



Dedicated Expertise:

Designated Data Protection Officer and DSAR officer working with your team.

Outsourcing DSARs lets you focus on your core business while ensuring that individuals' rights are respected and your organisation remains fully compliant.



How Do *We Work?*

Our flexible service lets you outsource all, some, or occasional DSARs on a 'pay-as-you-go' or retainer basis, giving you the support you need, when you need it. We combine expert guidance with robust processes to ensure each request is handled consistently, securely, and in full compliance.



Provide templated responses and expert guidance:

Saving you time, ensuring accuracy, and maintaining a consistent tone across all DSAR communications.



Scope, search, and manage data efficiently:

We identify and retrieve information from across all relevant systems, including structured and unstructured data.



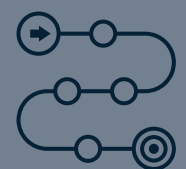
Handle redaction and delivery securely:

Sensitive data, third-party information, and legally privileged content are carefully reviewed and protected.



Manage communication with the relevant supervisory authority:

We support you throughout the regulatory process, ensuring transparency and compliance.



Deliver a complete end-to-end DSAR process:

From initial request to final secure delivery, we manage every step so your team can focus on core priorities.



Tailored *Support*

Whether you need full end-to-end handling, advisory oversight, or help with specific tasks like redaction, we can adapt to your requirements.



Get in touch today to discuss how we can support your DSAR needs.

Why choose us:

-  Respond quickly and confidently, every time
-  Reduce the burden on internal teams and cut costs
-  Minimise regulatory and reputational risk
-  Strengthen trust with data subjects



Why Choose *iSTORM*

Why iSTORM?

iSTORM is an award-winning specialist data protection consultancy. Our experienced team are dedicated to delivering clarity, confidence, and compliance.

Why it matters:

Our experienced team supports organisations across all sectors, providing expert guidance and hands-on management of the entire Data Subject Access Request process.

Our mission *is simple;*

To combine the best possible customer experience with market leading delivery for every client, every time.

Get in *touch*

Contact us today to see how
we can support your business



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