

CASE STUDY

MRN

Delivering a Smooth and Effective
Penetration Testing Engagement



BACKGROUND

MRN engaged iSTORM to conduct a penetration test, having previously worked with a partner and experienced a consistently high standard of service. The objective was to complete a thorough assessment while maintaining clear communication and delivering practical, actionable findings.

THE CHALLENGE

The client required a well-managed penetration testing engagement that provided confidence in both the testing process and the quality of the findings. They wanted a consultancy that could communicate effectively, minimise disruption and clearly explain any security risks identified

THE SOLUTION

The client described the engagement as smooth from start to finish, highlighting the professionalism of the team and the technical expertise demonstrated throughout the assessment.

The final report clearly explained the vulnerabilities discovered, enabling the client to understand the associated risks and prioritise remediation activities quickly. The client also praised the iRiS portal, finding it straightforward to use for reviewing findings and managing remediation.

Overall, the client rated the engagement as a 9 out of 10 satisfaction rating.



Happy with technical expertise.
Happy with mobile ROE. Very
impressed. The engagement
went smoothly, very well
compared to others. We would
recommend iSTORM.

Gareth Francis, Director of Validation
Jody Witham, IT Systems Specialist
MRN

THE iSTORM APPROACH

Working closely with MRN, we carefully scoped the engagement to ensure objectives, expectations and Rules of Engagement were agreed before testing commenced. Throughout the assessment, our consultants provided concise morning updates and end-of-day summaries, ensuring stakeholders remained informed at every stage.

Our penetration testers delivered the assessment professionally and efficiently, working within the agreed scope while applying their technical expertise to identify security risks and provide practical, actionable recommendations.

The final report, delivered through our iRiS portal, presented vulnerabilities in a clear and accessible format, enabling the client to understand the associated risks and prioritise remediation activities with confidence.

RESULTS

The penetration testing engagement was completed successfully with minimal disruption and clear communication throughout. MRN rated the overall engagement 9 out of 10, recognising the team's technical expertise, professionalism and collaborative approach.

The clear reporting delivered through iRiS enabled rapid understanding and prioritisation of vulnerabilities, while the positive experience has opened the door to future collaboration, including support with Cyber Essentials Plus.



We were really happy with the initial scoping and proposal process. Our requirements were all set in stone, so everything went well. We were happy with the amount of communication, and it didn't feel over the top. Everything was explained clearly and we were happy with the portal. Overall we would rate our experience as 9/10 and we would recommend iSTORM.

Gareth Francis, Director of Validation
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